



AERO STAR
AVIATION SERVICES

 www.aerostar-aviation.com

COMPANY

Profile

2026

YOUR GATEWAY TO EXCELLENCE





Founded Back in 1989
by Capt. Bahgat Ahmed

With the Head Office in Cairo...

AERO STAR PART OF SEASONED NSAS GROUP

- **Aero Star Aviation Services** – Egypt Latest GHA, Building on the Success of New Star Aviation Services.
- **New Star Aviation Services** - Number 1 GHA in Egypt.
- **NSAS Avia Solutions** - Specializing in Airline GSA Representation.
- **NDC-X** – Our in-House Developed & Maintained B2B System Featuring the Latest in Technology & Fully Certified.
- **NSAS Travel** – NDC-X/B2B System
- **NSAS Tourism** - Located in Dubai, Our Regional Office Caters to Our Clients' Needs in the UAE & the GCC.
- **Sky Gate Travels** – Located in Abu Dhabi.
- **Sky Path Travels** – Airline representation partner in Riyadh, Saudi Arabia & GCC. Regional support for international airlines: commercial representation, distribution, and tourism marketing in the Gulf region.



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ABOUT US

Aero Star Aviation Services is a pioneering ground handling provider in Egypt, dedicated to delivering unparalleled services to airlines and private jets. By embracing innovation and prioritizing customer satisfaction, we offer efficient, reliable, and personalized solutions. As a responsible corporate citizen, we are committed to sustainability and environmental stewardship. Our team of skilled professionals is empowered to deliver excellence, ensuring a seamless airport experience for all.





OUR REASONS OF SUCCESS



SEIF BAHGAT **CHAIRMAN NSAS GROUP**

As the Chairman and Founder of the group, Seif Bahgat brings a wealth of management experience to the forefront, positioning the group to ascend as leader in Egypt. He is the founder of NSAS Avia and the mind behind the launch of our B2B system; NDC-X. With over 15 years in the aviation and tourism industry, he has embraced diverse roles, showcasing his skills in leading teams, strategizing and managing successful operations.

His journey has refined his leadership qualities and problem-solving capabilities. Furthermore, he is part of the commit of the Egyptian Senate.

ENG. EMAN SAMY **VICE CHAIRMAN NSAS GROUP**

Eng. Eman Samy is a senior aircraft and engine maintenance engineer with extensive leadership experience at EgyptAir Maintenance & Engineering, where she led crack detection, chaired the RCA Committee (nominated by Rolls-Royce International), and later served as Chief Engineer in Engine Overhaul and Director of Technical Workshops. She is a member of the Egyptian Association of Aircraft Engineers.

She holds an ECAA Aircraft Maintenance Engineer License (1994), a Level II European Civil Aviation License in crack inspection from AIT (UK), and a BSc (Honors) in Chemistry and Biochemistry from Ain Shams University. Her qualifications include advanced certifications and audits across EASA/FAA/ECAA and Rolls-Royce, with additional credentials from BUE, Pratt & Whitney, SR Technics, and CFM. An ECAA-certified trainer, she has delivered programs for engineering teams and received multiple "Ideal Employee" recognitions.



KARIM SAMY

CEO AERO STAR AVIATION SERVICES

Karim Samy is a Veteran Aviation Leader with over 38 years of experience. He has held pivotal leadership positions at Egypt air Inflight Services, serving as both CEO and Vice President of Operations. His extensive experience also includes strategic roles at Egypt air Airlines, where he spearheaded research and development initiatives and oversaw airport services in key international locations such as London, Jeddah, Nairobi, Madinah, and Darussalam.

Recognized for his industry expertise, Karim has been appointed as Egypt air's Nominee to the Star Alliance Product and Services Board (PSB). He has also served as Chairman of the AACO Ground Handling Steering Board (GHSB), demonstrating his leadership and influence within the aviation community.

As the CEO of Aero Star Aviation Services, Karim leverages his deep industry knowledge and strategic vision to drive the company's growth and success.



EMAD MAHMOUD

GENERAL MANAGER

Emad Mahmoud is a seasoned aviation executive with over 35 years of distinguished experience in strategic leadership and global operations. He has held senior executive roles at EgyptAir, including General Manager of Customer Service and International Station Manager, and served as Executive Director at the Arab Air Carriers Organization (AACO). Known for his expertise in station operations, global alliances, and service excellence, he has also driven operational growth as General Manager of Stations for both Air Cairo and Nesma Airlines.





SAMIR SOLIMAN

QUALITY, SAFETY & TRAINING DIRECTOR

Samir brings over 37 years of extensive experience in the aviation industry, covering all station and ramp activities, including station management and load control. He is a certified instructor for both EGYPTAIR and the Arab Air Carriers Organization (AACO).

He was General Manager of Technical Support for EGYPTAIR for over six years. Samir contributed to update the IATA Ground Handling Manual task group and the Baggage Handling Group. He also represented EGYPTAIR in Safety & Quality committee and various major projects, including Star Alliance, GDPR, emissions trading, and the new aircraft selection committee.

Samir served as an ISAGO auditor on behalf of IATA for seven years and as an IOSA internal auditor for EGYPTAIR. He represented EGYPTAIR as Station Manager in Larnaca (LCA), Moscow (MOW), Dubai (DXB), Paris (CDG), and Johannesburg (JNB).



MOHAMED IBRAHIM

DIRECTOR OF STATIONS, AERO STAR AVIATION SERVICES

Mohamed Ibrahim brings over 22 years of extensive experience in aviation station management, spanning both military and civilian operations. Throughout his career, he has successfully managed multiple stations, overseeing daily operations and ensuring the highest standards of service and safety. Mohamed has worked across private, commercial, and charter flight operations, demonstrating expertise in coordinating complex movements and delivering exceptional support to diverse clients. He is also highly skilled in training and developing station staff, fostering operational excellence and ensuring teams are fully prepared to meet the demands of high-profile and sensitive missions. His broad experience, leadership, and in-depth understanding of airport operations make him a cornerstone of Aero Star's commitment to reliable, efficient, and premium aviation services.



MATARAWY SAYED
DIRECTOR AVIATION SECURITY

DR. MATARAWY holds a PHD in Aviation and has served as Director General of Aviation Security for 30 years IN EGYPTAIR. He is certified by the Civil Aviation Authority as a Security Manager and is a certified instructor for local aviation security training courses for all aviation professionals. He possesses extensive experience in aviation security training and has taught over 1,765 accredited training courses within Egypt. He is also an internationally accredited instructor with the International Civil Aviation Organization (ICAO) and has taught 14 ICAO-accredited training courses, including Aviation Security Managers, Crisis Management, Threat and Risk Management, Modern Systems in Aviation Security, and other ICAO-accredited courses. He holds a diploma from IATA in Aviation Security and has conducted numerous security reviews and inspections. He is a professional in this field, having passed the ICAO International Expert Examination in Aviation Security.



HISHAM MOSTAFA
MANAGER CHARTER AND PRIVATE FLIGHTS

With over nine years of experience in the aviation industry, Hisham has honed his expertise in sales, client relations, and commercial operations, playing a key role in driving business growth and ensuring exceptional service delivery. His commitment to excellence and strategic approach have contributed to building strong partnerships and enhancing operational efficiency.




AERO STAR
— AVIATION SERVICES —

A close-up, low-angle shot of the side of a white commercial airplane. The image shows a series of oval-shaped passenger windows receding into the distance. The sky is a clear, bright blue. The text "OUR STRATEGIC COMPASS" is overlaid in the lower right quadrant in a bold, white, sans-serif font.

**OUR STRATEGIC
COMPASS**

OUR VISION

To be a pioneering global aviation ground handling provider, delivering exceptional, personalized services through innovation, operational excellence, and strategic partnerships.

OUR MISSION

Aero Star Aviation Services is committed to providing exceptional ground handling services to airlines and private jets in Egypt.

By leveraging cutting-edge technology and a customer-centric approach, we strive to deliver personalized, efficient, and reliable solutions.

Our focus on safety, quality, and sustainability ensures a seamless airport experience for all. We empower our employees to deliver excellence and foster a culture of innovation, teamwork, and continuous improvement.



OUR VALUES

Aero Star Aviation Services is guided by the following core values, which actively shape our work and approach



INNOVATION

We are committed to embracing technological advancements and innovative solutions to enhance our services and streamline operations.



CUSTOMER-CENTRICITY

We are dedicated to understanding and exceeding our clients' expectations, providing tailored solutions and exceptional service.



SUSTAINABILITY

We are committed to minimizing our environmental impact and promoting sustainable practices throughout our operations.







WHAT WE OFFER

At Aero Star, we offer a comprehensive range of ground handling services designed to streamline your operations and enhance the passenger experience.

From exclusive private jet VIP services to comprehensive above and below wing services, including passenger handling, lounge provisions, and complete supervision, we cater to the diverse needs of airlines and their passengers. We also specialize in providing specialized assistance to passengers requiring special care, ensuring a seamless and comfortable journey for all.



PASSENGER SERVICES

Aero Star Aviation Services Provide Comprehensive Support For A Seamless And Enjoyable Passenger Journey.

At every Egyptian airport, our dedicated Aero Star team is your first point of contact, ensuring a smooth journey from check-in to Arrival. Representing a wide range of airlines, our agents are committed to providing personalized service tailored to your specific needs. With extensive training, we're equipped to handle any travel situation and make your Passengers experience as enjoyable as possible from Check-in to boarding.



More Than Just a Lounge: Provide your customers with a haven of peace and productivity at the airport. Our partner lounges offer comfortable seating, complimentary refreshments, reliable Wi-Fi, and dedicated workspaces – everything they need for a relaxing pre-flight experience.



Aerostar offers special services for passengers with reduced mobility (PRM). The PRM service is offered to travelers whose mobility is restricted due to a Medical, physical and mental disability or related limitations. Specially trained staff accompany passengers before departure or after arrival on their way through the airport and from/to the aircraft. The services include the use of wheelchairs, electric carts and special vehicles to help a passenger in a wheelchair to the aircraft door.



At Aero Star, we understand the frustration of mishandled baggage. As soon as a passenger reports a lost or misplaced bag, we take immediate action, initiating a comprehensive search process. Our team utilizes the World Tracer system to trace passenger baggage's journey globally and works closely with Egyptian airport customs officials to leverage their local expertise. We conduct thorough searches of all possible areas, including baggage claim, storage, and customs, keeping passengers informed with regular updates throughout the process. Our dedicated customer service team is available 24/7 to answer passenger questions and provide support until passenger baggage is returned.





RAMP HANDLING

Aero Star Ensures Safe And Efficient Aircraft Handling With Meticulous Care.

Aerostar Priority. Experience seamless baggage handling from check-in to carousel to Aircraft to passenger final destination. Our dedicated team ensures the safe and secure handling of your belongings, utilizing state-of-the-art tracking technology for efficient baggage services throughout your passenger's journey. Travel with peace of mind knowing your passenger's luggage is in capable hands.



As part of our service portfolio, we offer load control services to our customers. Dedicated units with highly qualified specialists create load sheets for various airlines. The load control teams calculate weight and balance and the trim for each aircraft supporting flight crews to safely and efficiently operate their flight.



Precision in Every Movement: Our TRC's teams ensure the safe and efficient loading and unloading of aircraft, handling your baggage with meticulous care. We supervise the handling of equipment and technology to assure streamline operations and minimize turn-around times, ensuring on-time departures and arrivals.



Safety and Efficiency supervised: Our TRC's ramp supervisors oversee every aircraft handling process, ensuring strict adherence to safety protocols and operational efficiency. From guiding aircraft to their parking positions to coordinating ground support equipment, our supervisors meticulously manage ramp activities for seamless Safe, Secure & Quality of operations.



Our professional cleaning teams take care of our customers' aircraft and prepare them for the next flight. This includes the thorough cleaning of the cabin, the disposal of waste and the fitting of seats with new blankets and cushions. Depending on the aircraft type and ground time, we offer our customers services tailored to their needs.





CARGO WAREHOUSE HANDLING

Aero Star Provides Comprehensive Cargo Management Solutions, Handling All Types Of Freight With Precision And Care.

Aero Star manages the freight flows for airlines, Shippers & Consignees at all available warehouses at Egypt. Our service includes cargo acceptance and documentation, build up and breakdown of pallets, ULD handling. Aero Star provides expert handling for your special shipments, combining industry knowledge with a commitment to innovation. We offer specialized solutions for temperature-sensitive goods, dangerous goods, and oversized cargo, ensuring secure and efficient handling tailored to your unique requirements.



FUELLING SUPPORT

Aero Star Provide Efficient And Reliable Aircraft Refueling Services, Ensuring Quick Turnaround Times And Minimizing Delays.

We understand that time is of the essence. Our expert TRC's teams provide seamless aircraft refueling services right at the ramp, ensuring a quick turnaround and minimizing any delays. We adhere to the highest safety standards, utilizing state-of-the-art equipment and meticulously trained personnel to handle every refueling operation with precision, in cooperation with our partners.





AVIATION SECURITY

Aero Star Prioritizes The Safety And Security Of All Flights Through We Maintain A Secure Travel Environment Through Vigilant Aircraft Security.

Your peace of mind is our priority. Aero Star strict security services ensure the safety and integrity of every flight. Securing Aircraft Access & restricted area from pre-flight checks to vigilant monitoring, we leave nothing to chance.



Secure Transitions, Every Step of the Way. From baggage to cargo to catering, our dedicated Security agents escort services ensure the safe and timely transfer of all essential items. Our experienced professionals meticulously handle every detail.





CATERING PROVISION

Aero Star partner with approved suppliers to offer a diverse range of delicious in-flight meals that meet the highest quality, hygiene, and safety standards.

Aero Star partners with approved catering suppliers to deliver a diverse range of delicious in-flight meals that meet stringent ISO, health, secure and hygiene standards.

We Offer:

- **Special Meals:** Vegetarian, Vegan, Gluten-Free, And Other Dietary Accommodations.
- **Cultural Cuisines:** Catering To Diverse Tastes And Preferences.
- **Fresh And Seasonal Ingredients:** Prioritizing Quality And Flavor.
- **Customized Menus:** Tailored To Your Specific Requirements.





AERO STAR EDGE

Aero Star provides premium airport assistance services, ensuring a smooth and stress-free journey from arrival to departure.

Our Premium Airport Assistance service ensures a smooth and stress-free journey from the moment you arrive at the airport until you reach final destination. Our friendly and professional agents will greet you upon arrival, assist with luggage, guide you through check-in and security procedures, and ensure a seamless transition throughout your travels. Aero Star's experienced team provides expert guidance and support, ensuring a smooth and hassle-free visa process.



Aerostar handle the logistics of finding the perfect accommodation. Our team carefully selects hotels based on their proximity to the airport, amenities, and commitment to excellent service, ensuring a seamless and stress-free experience for your crew and passengers.



Aero Star understands that travel doesn't always go as smoothly as planned. That's why we offer reliable transportation solutions even during unexpected flight disruptions. Whether it's rebooking flights, arranging hotel accommodations, or providing ground transportation to alternative airports, we're committed to getting your crew and passengers to their final destinations safely and comfortably.



Behind every successful flight is a well-supported crew. Aero Star provides comprehensive administrative solutions tailored to the unique needs of aviation professionals, ensuring smooth operations and satisfied crew members.



Aero Star expert team handles all flight permit requirements, Overfly, Landing Permits, ensuring your aircraft is cleared for takeoff without any delays. We streamline the application process, navigating complex regulations with precision, so you can focus on the skies ahead.



Aerostar provides accurate and up-to-date navigational documents, including METARs, TAFs, FPLs, and fuel releases, ensuring your flights are planned with the utmost precision and safety in mind. Our expert team diligently monitors weather conditions, airspace restrictions, and fuel requirements, providing you with the critical information needed for smooth and successful operations.





ELITE

P r i v a t e J e t



Aero Star Aviation Takes Pride In Offering An Elite Level Of Service For VIP Passengers, Crews, And Private Jets. We Understand The Unique Needs Of Discerning Travelers And Strive To Provide A Seamless And Luxurious Experience From Arrival To Departure. Our Dedicated Team Of Professionals Is Committed To Delivering Personalized Service With Meticulous Attention To Detail, Ensuring Every Aspect Of Your Journey Is Handled With The Utmost Care And Discretion. Whether You Require Expedited Customs And Immigration Processing, Private Lounge Access, Dedicated Ground Transportation, Or Specialized Aircraft Handling, Aero Star Aviation's Elite Jets Service Ensures A Truly Premium Experience At 12 Airports Across Egypt.

Aero Star Aviation's **ELITE** Jets Service provides a comprehensive range of luxury ground handling services with the utmost discretion. Our dedicated team of professionals understands the unique needs of VIP passengers, crews, and private jet owners. We offer personalized service, meticulous attention to detail, and a deep understanding of the world of business aviation.





PASSENGER & CREW SERVICES

At Aero Star Aviation, we offer to **ELITE** Jets:

- Executive Terminals Access
- Customs & Immigration Assistance
- Passenger & Crew Assistance
- VIP Lounges
- Crew Lounges
- 24/7 Personalized Service Delivery
- Limousine & Car Rental
- Hotel & Restaurant Reservations



ELITE

Private Jet





OPERATIONS & AIRCRAFT SERVICES

- 24/7 Availability
- Fast Turnaround Times
- Traffic Rights & Landing Permits
- Flight Planning & Weather – NOTAMs
- Airport & Runway Slots
- Catering Arrangements
- Fuelling Arrangements
- GSE Availability for All Aircraft Types
- Aircraft Charter Reservations







OUR STRATEGIC PARTNERSHIPS IN AVIATION

OUR VALUED CLIENTS



OUR VALUED GROUP PARTNERS

IAG INTERNATIONAL
AIRLINES
GROUP

Wizz

الطيران العماني
OMAN AIR

norwegian

海南航空
HAINAN AIRLINES

EGYPTAIR
A STAR ALLIANCE MEMBER

RIYADH AIR
طيران الرياض

السعودية
Saudia

VOLOTEA

IndiGo

CENTRUMAIR

AIRCAIRO

طيران أديل
flyadeal

flynas
طيران ناس

الجزيرة.
Jazeera.

طيران الخليج
GULF AIR

QATAR
AIRWAYS القطرية

الإتحاد
ETIHAD
AIRWAYS

السلامة
SalamAir

ROSSIYA

AIRFRANCE

TUS AIR

AEROFLOT

ITA
AIRWAYS

azimuth

Cyprus
airways

UIA

عماس للطيران
GHADAMES
AIR

YANAIR
Airlines

RoyalFlight
Airlines

FLYBOSNIA

gp aviation

S7 Airlines

FitsAir

SINGAPORE
AIRLINES

Aero Star Aviation Services: Committed to Excellence

Aero Star Aviation Services is proud to be ISO 9001, ISO 45001, ISO 14001, and ISO 10001 certified as of January 6, 2025. We are also an IATA GHP member and ISAGO Certified, demonstrating our commitment to excellence in quality, safety, environment, and customer satisfaction.

ISAGO (IATA Safety Audit for Ground Operations) Certification – Internationally recognized accreditation confirming compliance with the highest global standards in ground handling safety and operational excellence

Quality Management: Our ISO 9001 certification ensures a robust quality management system that meets international standards and customer needs. We are committed to providing consistent, high-quality services.

Occupational Health and Safety: With ISO 45001 certification, we prioritize a safe and healthy workplace for all. This ensures a comprehensive system for managing risks and promoting the well-being of our employees, clients, and partners.

Environmental Management: Our ISO 14001 certification reflects our dedication to minimizing environmental impact. We actively identify and control environmental risks while setting and achieving ambitious objectives.

Customer Satisfaction: Achieving ISO 10001 certification underscores our customer-centric approach. We strive to provide exceptional service and build strong customer relationships by exceeding expectations.

Find us on the IAF website: <https://www.iafcertsearch.org/>

We Believe That These Certifications Are A Testament To Our Commitment To Excellence. We Are Committed To Continuing To Improve Our Services And To Exceeding The Expectations Of Our Customers.

OUR CERTIFICATES




THE CERTIFICATION INTERNATIONAL
CERTIFICATE OF REGISTRATION
 This is to certify that
Aero Star Aviation Services
 2 Elsayed Abushady Fahmy, El-Nozha, Triumph, Cairo, Egypt.
 has implemented a
Quality Management Systems
 which has been assessed for conformance with
ISO 9001:2015
 and has been found to be in compliance.
Scope of Registration:
 Passenger Handling, Baggage Handling, Ramp Handling, Load Control, Aviation Security, PRM, VP Services, Cargo, HOTAC & Transportations.

EA Code:	31
Certificate No:	TCI-Q-1888-25
Issued:	06/01/2025
Valid through 2 nd Surveillance:	06/01/2027
Certified since:	06/01/2024

This certificate is the property of The Certification International and remains valid until Jan. 05, 2028 subject to timely and successful completion of surveillance audits as indicated above. To verify certification status: <https://tciglobe.com/tci>






The Certification International
[www.tciglobe.com](https://tciglobe.com) , info@tciglobe.com
 Critical office: (21, 22) Khayed Bin Ali-Pasid Street - 5th Bahr Bahary - Mansaha
 Alexandria Governorate - Egypt.
 Head office: 119 CAMINO DE LAS COLINAS RESONDO BEACH, CA, 90411, USA
 Issue Date: 01/01/2025, Rev:04






THE CERTIFICATION INTERNATIONAL
CERTIFICATE OF REGISTRATION
 This is to certify that
Aero Star Aviation Services
 2 Elsayed Abushady Fahmy, El-Nozha, Triumph, Cairo, Egypt.
 has implemented a
Occupational Health & Safety Management Systems
 which has been assessed for conformance with
ISO 45001:2018
 and has been found to be in compliance.
Scope of Registration:
 Passenger Handling, Baggage Handling, Ramp Handling, Load Control, Aviation Security, PRM, VP Services, Cargo, HOTAC & Transportations.

EA Code:	31
Certificate No:	TCI-O-1091-25
Issued:	06/01/2025
Valid through 2 nd Surveillance:	06/01/2027
Certified since:	06/01/2023

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The Certification International
[www.tciglobe.com](https://tciglobe.com) , info@tciglobe.com
 Critical office: (21, 22) Khayed Bin Ali-Pasid Street - 5th Bahr Bahary - Mansaha
 Alexandria Governorate - Egypt.
 Head office: 119 CAMINO DE LAS COLINAS RESONDO BEACH, CA, 90411, USA
 Issue Date: 01/01/2025, Rev:04






THE CERTIFICATION INTERNATIONAL
CERTIFICATE OF REGISTRATION
 This is to certify that
Aero Star Aviation Services
 2 Elsayed Abushady Fahmy, El-Nozha, Triumph, Cairo, Egypt.
 has implemented a
Environmental Management Systems
 which has been assessed for conformance with
ISO 14001:2015
 and has been found to be in compliance.
Scope of Registration:
 Passenger Handling, Baggage Handling, Ramp Handling, Load Control, Aviation Security, PRM, VP Services, Cargo, HOTAC & Transportations.

EA Code:	31
Certificate No:	TCI-E-1690-25
Issued:	06/01/2025
Valid through 2 nd Surveillance:	06/01/2027
Certified since:	06/01/2024

This certificate is the property of The Certification International and remains valid until Jan. 05, 2028 subject to timely and successful completion of surveillance audits as indicated above. To verify certification status: <https://tciglobe.com/tci>






The Certification International
[www.tciglobe.com](https://tciglobe.com) , info@tciglobe.com
 Critical office: (21, 22) Khayed Bin Ali-Pasid Street - 5th Bahr Bahary - Mansaha
 Alexandria Governorate - Egypt.
 Head office: 119 CAMINO DE LAS COLINAS RESONDO BEACH, CA, 90411, USA
 Issue Date: 01/01/2025, Rev:04



OUR CERTIFICATES



CERTIFICATE

This is hereby certified that the Information Security Management System of
Aero Star Aviation Services
 2 Elsayed Abushady Fahmy, El-Nozha, Triumph, Cairo, Egypt.

Has been found to comply with the requirements of
ISO/IEC 27001:2022

This certificate is applicable for the following scope:

**Passenger Handling, Baggage Handling, Ramp Handling, Load Control,
 Cargo Handling, Private Jets, Aviation Security, PRM, VIP Services,
 HOTAC & Transportation. (This is as Per SOA Version 1.0)**

Certificate Number: KAIM202605012

Date of initial registration:	18 May 2026
Surveillance audit on/before:	18 April 2027
Certificate expiry:	18 May 2027
Recertification due:	17 May 2029






 KVA Assessment Pvt. Ltd.

Website: www.kvaassessment.com | Email: info@kvaassessment.com
 KVA Assessment Private Limited is accredited by United Accreditation Foundation (IAF), UAF is internationally recognized by having a regulatory status across multilateral recognition arrangements of International Accreditation Forum (IAF) and Asia Pacific Accreditation Cooperation (APAC).
 This certificate is valid subject to successful completion of surveillance audits. Verify validity by visit www.kvaassessment.com or email at info@kvaassessment.com
 IAF Address: 1000 Lorton Road, 970 120128, Virginia Beach, VA 23061, United States of America



MONITORING - MPC CERTIFICATE

Monitoring MPC Hereby Certifies That

Aero Star Aviation Services

2 Elsayed Abushady Fahmy, El-Nozha, Triumph, Cairo, Egypt.

Has been audited by Monitoring MPC and has implemented
Business Continuity Management System Based on

ISO 22301:2019

Scope of Certification

**Passenger Handling, Baggage Handling, Ramp Handling, Load
Control, Aviation Security, PRM, VIP Services, Cargo, HOTAC &
Transportation.**

Audit Date: 05/05/2026

Issue Date: 17/05/2026

Surveillance (1) Date: Before 04/05/2027

Surveillance (2) Date: Before 03/05/2028

Re-certification: Before 02/05/2029

Valid Period: 02/05/2029

Certificate No: BCMS-2605111-EGY


 EGAC
Accredited
BCMS Certification
CAB # 82018


 Monitoring of Business Continuity


 Eng. Alaa El-Adi
Managing Director

Office No. (1) - 1st Floor - Hall of the 3rd District - Magd Youssef Hospital St., October Gardens District - Giza Governorate - Egypt

Phone: +974 3000 0000

Website: www.mpc.com.eg



OUR CERTIFICATES

ISO 10001:2018



Certificate of Registration

Quality Management

Certificate No. 17060
This is to certify that the
Aero Star Aviation Services
Address: 2 Elsayed Abushady Fahmy, El-Nozha, Triumph, Cairo, Egypt

has been found to conform to
ISO 10001:2018
Quality Management — Customer Satisfaction —
Guidelines for Codes of Conduct for Organizations
The Certificate is valid for below scope of services

Passenger Handling, Baggage Handling, Ramp Handling, Load Control,
Cargo Handling, Private Jets, Aviation Security, PRM, VIP Services,
HOTAC & Transportation

Date of Registration: 05/01/2025
Date of Expiry: 05/01/2027
Date of Re-certification: 05/01/2028



Authorized Signatory

[Signature]

The certificate is valid for three years subject to satisfactory annual assessment.
To check certificate authenticity, please visit: www.aqrworld.com
AMERICAN QUALITY SYSTEM REGISTRARS LLC, 212 N. 2nd St. STE 100, Richmond, KY 40475, USA
Accreditation by United States Accreditation Council (USAC) LLC, WA - www.usacinc.com



Certificate of Recognition

The International Air Transport Association (IATA) hereby recognizes

Aero Star Aviation Services

Egypt

as a valued member of the IATA Ground Handling Partnership (GHP)
program from January 2026 to December 2026.

[Signature]
Willa Walsh
Director General, IATA

[Signature]
Monika Majidkhan
Director Ground Operations, IATA



This document has been issued as a ceremonial certificate as of the date of issue and does not constitute conclusive proof of certification and good standing. Official certification status is found on the GHP directory at https://www.iata.org/GHP_directory

2026



OUR CERTIFICATES



Certificate of Accreditation

IATA is proud to recognize that

Aero Star Aviation Services

Cairo Intl.

has been accredited under the
IATA Safety Audit for Ground Operations program (ISAGO),
covering the following disciplines:

Organization Management
Training
Baggage Handling
Ramp Handling

Passenger Handling
Load Control

Nick Carem
Senior Vice President,
Operations, Safety and Security, IATA

Certification ID: ISAGO-AOC-26-2896
Issue date: 09 February 2025
Expiration date: 09 October 2027



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Certificate of Registration

IATA is proud to recognize that

Aero Star Aviation Services

Cairo Intl.

has been registered under the
IATA Safety Audit for Ground Operations program (ISAGO),
covering the following disciplines:

Organization Management
Training

Nick Carem
Senior Vice President,
Operations, Safety and Security, IATA

Certification ID: ISAGO-REG-25-0299
Issue date: 09 February 2025
Expiration date: 27 October 2027



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AERO STAR
— AVIATION SERVICES —

Your Gateway to Excellence

CONTACT US:

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UAE:

NSAS Tourism:

 Office No: 04, Mohamed Abdullah al Gaz Building, Near Clock Tower, Deira - Dubai - U.A.E

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 PO BOX: 55611

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